



IMPACT REPORT 2025-2026

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“None of this happens by chance. It is down to the passion of our colleagues, the strength of our partnerships and the support of our stakeholders.”

- GILL KELLY

GILL KELLY

This year's social value activity is something we should feel really proud of. It shows how much more our work can achieve when we think beyond the job itself and focus on the people, places and communities connected to it.



Ecogee's impact can be seen in warmer homes, young people learning about new career opportunities, local businesses benefiting through our supply chain, and community groups receiving support where it is needed most.

In 2025/26, we generated £1.69 million in social value, supported the retrofit of 382 homes across the North West and helped residents live in homes that are warmer, more energy-efficient and better for their wellbeing. We have also kept our spend local, with 96% of our supply chain spend going to SMEs and 90% of our supply chain based in the North West. That matters, because

it means the value of our work stays close to the communities we serve.

The community work this year has been just as important. Through donations, volunteering, fundraising and practical support, colleagues and partners have helped generate more than £406,000 in community benefits and donations. This includes support for Centre 56, Liverpool Women's Hospital Charity, The Mersey Forest and local community projects. These are the stories that show the heart behind our social value activity — people giving their time, energy and care to make a genuine difference.



We have also done some brilliant work with young people, engaging 1,790 pupils through careers events, school programmes and employability activity. This is about opening conversations, raising aspirations and helping young people see the opportunities available in retrofit, renewables and construction. For me, that is a big part of what social value is about — not just what we deliver now, but what we help make possible for the future.

None of this happens by chance. It is down to the passion of our colleagues, the strength of our partnerships and the support of our stakeholders. This report shares the achievements and stories that have shaped our year, but more than that, it shows our continued commitment to making a positive difference for people, communities and the environment.





ECOGEE IN NUMBERS...

This financial year, Ecogee completed retrofit works to **382 homes across the North West**, delivering energy efficiency improvements through government-funded and client-led programmes. Alongside this, **we generated £1.69 million in social value** and continued investing in communities, education and local supply chains.

A CLOSER LOOK...

382

homes retrofitted

£1.69M

social value generated

96%

SME supply chain spend

1,790

pupils engaged

£406,991

community benefit generated

40

Spot Awards awarded





OUR ESG STRATEGY OUR CHAMPIONS HAVE ASSEMBLED!

In the last financial year, our ESG Group generated meaningful social value from the various events we held, donations we provided and volunteering hours given raising £81,303.61! A big thank you to the time and efforts from the team. Every penny counts when reaching these numbers.

Let's make this year bigger and better!

MEASURE TWICE ~~CUT ONCE~~

Our system based approach ensures our reporting is always accurate.

Everything we record is accurate, monitored and reported to make sure we can measure the impact of our social value activities. This means we can share data with our clients, customers and supply chain.

We have invested in HACT who partner with organisations across the housing sector to drive value for residents and communities.

[Find out more about HACT](#)



A man in a high-visibility yellow vest and black gloves is working on a black metal fence. The background is a blurred outdoor setting with trees and buildings. The entire image has a teal overlay.

IN THE 25-26 FINANCIAL YEAR, WE GENERATED

£1,696,602.00

IN SOCIAL VALUE

Here are all the communities we have made a difference to this financial year!

Liverpool | **Sefton** | **Greater Manchester** | **Cheshire**

Case Study

CREATING COMFORT DURING LIFE'S MOST DIFFICULT MOMENTS

Liverpool is where Ecogee's story began. Established in the city more than 14 years ago, our roots remain firmly connected to the communities we serve. That connection extends beyond the homes we improve and into the organisations that make a lasting difference to people's lives every day.

One of those organisations is Liverpool Women's Hospital, which provides specialist care and support to thousands of women, babies and families each year.

Alongside its clinical services, the hospital offers practical and emotional support to families spending extended periods in hospital accommodation, accessing specialist treatment, or coping with the devastating loss of a baby.

As part of our commitment to creating social value, Ecogee partnered with Liverpool Women's Hospital Charity to support families using the Honeysuckle Bereavement Service.



Rather than limiting our impact to the housing schemes where we operate, our ESG team chose to invest in the wider community by bringing together colleagues, suppliers and partners to provide meaningful support where it was needed most.

Ecogee donated £2,000 towards improvements to the Honeysuckle bereavement suite, helping to create a more peaceful and comforting environment for families experiencing baby loss. The funding contributed to enhancements designed to reduce external noise and provide a more supportive space during an incredibly difficult time.

Our support extended beyond financial contributions. Ecogee colleagues volunteered their time to prepare care packages for families, while also helping to improve outdoor spaces that offer moments of peace, reflection and respite away from the clinical environment.

By combining financial support, volunteering and partnership working, Ecogee was able to make a meaningful contribution to a service that provides comfort, compassion and dignity to families when they need it most.

The refurbishment and outdoor area project was delivered through a partnership between Ecogee and its supply chain!



“This kind act truly makes a difference, and we are deeply grateful for their support”

LIVERPOOL WOMEN'S HOSPITAL CHARITY

All with the help of:

- > Paula Rosa Kitchens
- > MJS Joinery
- > C.P. Hood Mechanical Electrical
- > RJM Tiling
- > Signbox
- > Carpet Corner St Helens
- > M&Y Maintenance and Construction

Thank you for donating time, expertise and materials to create a more comfortable environment for families staying close to babies receiving specialist care.



OUR PEOPLE MAKE ECOGEE A GREAT PLACE TO WORK

We have a 3* rating in the Best Companies Survey because we give competitive and fair pay, value our staff, provide excellent staff benefits, and the people who work here feel their mental and physical health is always considered.

WHAT MAKES WORKING HERE SO SPECIAL:

- > Enhanced maternity and adoption leave to give greater financial support as our families grow
- > Starting school parental leave – to help little ones and parents have a smooth and positive experience for the first days of school
- > Flexible working, compressed working patterns, part time roles and home working - to support with family, care commitments and work life balance
- > 'Live and learn' fund where staff can access £250 annually for their personal development aspirations. This can be personal or work related things like driving lessons, music lessons or training courses!
- > Annual leave purchase scheme to secure up to 5 additional holidays
- > Christmas shutdown period without use of personal holiday allowance



CELEBRATING OUR PEOPLE

This financial year, our staff have nominated over 40 colleagues for Spot Awards across the business to recognise their efforts for going the extra mile!

Spot Award nominations encourage a positive culture of recognition and feedback amongst our staff. Nominations are a values based opportunity to celebrate our staff for living and breathing our values of teamwork, ambition and dynamism and high performance!





PROVIDING SUSTAINABLE FUTURES FOR LOCAL PEOPLE

At Ecogee, we believe retrofit is about more than improving homes. By delivering energy efficiency improvements, supporting local communities and investing in future talent, we help create lasting social value across the North West.

During 2025/26, our work generated £1,696,602 in social value, helping residents, communities and local economies benefit from our retrofit and renewable energy programmes.

This year, we completed retrofit works to 382 homes, helping residents access warmer, healthier and more energy-efficient homes.

We also generated £406,990.79 in donations and community benefits, engaged 1,790 pupils through careers events and school engagement activities, and delivered 82 volunteering hours in support of community initiatives across the region.

Our commitment to people extends beyond the communities we serve. During the year, colleagues were recognised through 40 Spot Awards, celebrating the dedication, teamwork and customer focus that drives our success.

RAISING CAREER ASPIRATIONS

1,790 pupils engaged through school careers events, educational activities and employability programmes.

SOCIAL VALUE IN THE COMMUNITY

£1.69 million social value generated across retrofit and renewable energy programmes.

IMPROVING HOMES

382 homes retrofitted across the North West during 2025/26.



Case Study

ECOGEE WORK AT BRIDGE COMMUNITY CENTRE

BEFORE



AFTER



Ecogee recently completed work at Bridge Community Centre through our social values work, part of the work we are doing in the area for Cobalt Housing. Bridge Community Centre does some fantastic work for the local area and residents and we were happy to be able to give back. Our relationship with Bridge Community Centre is a great example of this in action. This social value is part of the SHDF work we are doing in the area for Cobalt Housing.

Ecogee has been supporting the centre since Christmas, when the team donated festive hampers to help local families. The relationship continued into Easter, with Ecogee delivering chocolate Easter eggs for families to enjoy - a small gesture that helped bring a bit of joy to the community.

During one of these visits, Sue, who manages the centre, pointed out an unused corner of the main room and shared her vision for transforming it into a functional storage cupboard. Creating this space would help the centre operate more efficiently and make better use of its busy communal area.

Recognising the value this would bring, Ecogee secured funding for the project and arranged for

Ste, our fantastic Joiner, to assess and transform the space. Ste designed and built a large, purpose-built cupboard that maximises storage capacity - a practical improvement that will support the centre for years to come.

Bridge Community Centre were thrilled with the outcome, and Sue later shared a heartfelt message on Facebook praising the team's support, craftsmanship and the positive difference the new storage space will make to the centre.

Sue's feedback and the centre's response demonstrate how small, practical interventions can create lasting benefits for community organisations.

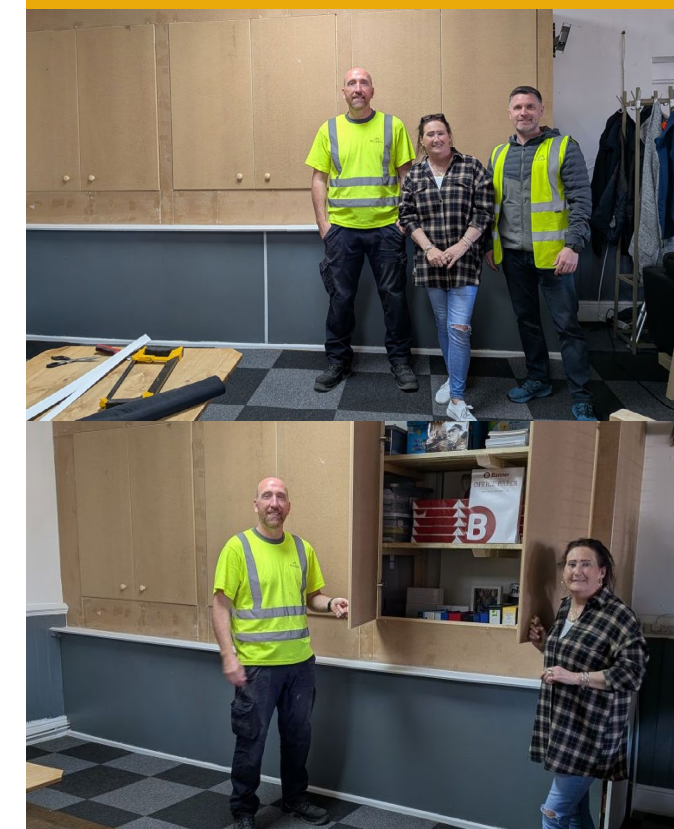
Using the HACT Social Value Calculator, the combined donation and volunteer time generated £684.80 in social value - a measurable outcome that reflects the real-world difference these small interventions can make.

At Ecogee, we're committed to delivering meaningful, measurable impact beyond retrofit installations.

Whether we're improving homes, supporting local organisations or responding to community needs, our goal is always to leave a positive, lasting impact wherever we work.



Ecogee is committed to leaving a positive impact in the communities we work in.





PLANET-FRIENDLY PRACTICES



This year an Environmental Consultant analysed our carbon emissions, so we could set realistic and achievable carbon reduction targets. Our mission alongside our stakeholders is to achieve the St Helens Borough Council objective of Net Zero by 2040.

Following identification of our Scope 1, 2 and 3 emissions we have committed to targets within our 2026-2027 ESG strategy to **reduce our carbon emissions.**



We have a **focus on our fleet and travel** which produces 89% of our carbon emissions.



Making conscious decisions to protect our planet means recognising that as an industry, we need to do more.

We want to set an example to our clients, customers, competitors and our supply chain, recognising that we have the ability to influence other businesses’ behaviour as well as our own.

THIS YEAR WE HAVE:



Provided **toolbox talks** to our subcontractor partners about carbon emissions, our targets and how they can help the planet by making small conscious choices.



We have **partnered with Mersey Forest**, providing an annual sponsorship. Our donations contribute to tree planting, school activities and staff volunteering days to support The Mersey Forest.



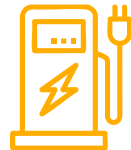
Encouraged carpooling and incentivised staff by allowing them to **claim 10p extra per mile** if a journey has involved car sharing with another staff member to reduce mileage.



Facilitated the planting of 14 trees just from our partnership with our uniform provider who **plant a tree for every £1,000 of spend** with us. This contribution to our forests will help sequester 140 KGCO2 E and other pollutants from the atmosphere **within the first 20 years of the tree’s lifespan**.



Review recycling and waste processes to achieve **our 95% business target**



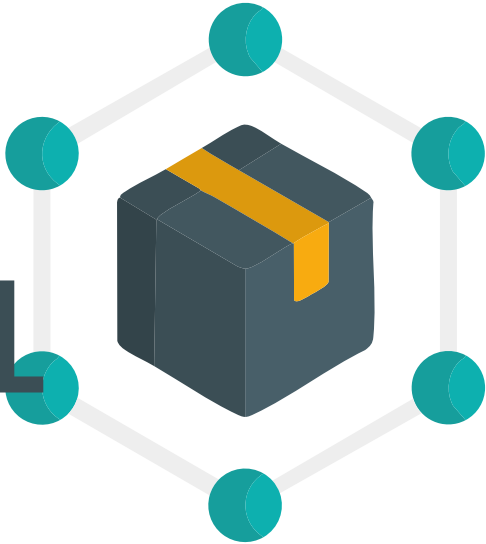
Provided staff with an electric car leasing scheme which allows them to save between 25-60% on a brand new electric car.

The Mersey Forest have been growing the network of well looked after trees and woods, as well as other habitats, and encouraging people to get involved across Merseyside! As a result, almost 10 million new trees have been established, or 4 trees for every person living here.





ETHICAL AND LOCAL SUPPLY CHAINS



As a retrofit and renewables specialist, we know we have a responsibility to work with ethical suppliers and local businesses that share our commitment to quality, sustainability and social value.

Across the North West, we work with trusted supply chain partners to deliver high-quality retrofit and renewable energy programmes. By investing in

local businesses and SME partners, we help ensure the economic benefits of our work remain within the communities we serve.

During 2025/26, 96% of Ecogee's supply chain spend was invested with SME businesses, supporting local jobs, skills development and sustainable economic growth across the region.

96%

of supply chain
with SME's

382

homes retrofitted
across the North West

£1,696,602

social value generated

Case Study

SHDF RETROFIT PROGRAMME.

Over the past 2 years, we have been delivering a whole house, fabric first range of insulation works in a combined SHDF and planned works project to homes for Cobalt Housing. We have delivered the works to PAS2035 standards, acting as Principal Contractor.

The project has improved the energy efficiency of the homes which previously had an energy performance (EPC) rated below SAP Band D, and the standard of kitchens and bathrooms within the properties.



MARGARET'S AND ARTHUR'S STORY TOWNSEND AVENUE

Through the Cobalt Wave 2 funding, Ecogee recently made improvements to Margaret and Arthur's home to make sure that they are warm, comfortable and to improve the energy efficiency of her home.

They received a retrofit assessment to help identify what kind of energy measures would be best in her home. Their home improvements included cavity wall insulation, loft insulation, solar panels and ventilation through trickle vents, fans and undercuts on internal doors.

We recently caught up with Margaret and Arthur, to hear all her experience with Ecogee and the benefits that these home improvements have brought her:

"The work was spot on. We had the solar system put in, we're made up with it – no problems at all.

I haven't put any money in the meter since. I put money in the week before they did it and I put money in yesterday and that's the first time. I didn't even need to put any money in but we did!"

As well as the work being done, we wanted to know their opinion on the team carrying out the work:

"The fellas were excellent, pleasant and talkative - they were really good! They got on with the work, and everything was on time and there were no delays.

Sometimes you didn't even know they were here! They were clean and they cleaned up after themselves, and they cleaned up for me!

You just can't fault them, they were really lovely, they were on time and they let us know where they were up to and what time and everything!"

In partnership with Cobalt Housing, we've been reducing the carbon emissions and energy bills of over 250 homes across the North West!

We're so happy to hear about what a positive experience that Margaret and Arthur had with the Ecogee team, and the positive benefits that the home improvements have brought her!

”

“The work was spot on!”

MARGARET AND ARTHUR





[ECOGEE.CO.UK](http://ecogee.co.uk)